



Terms and Conditions Blue Juice Charters Day Charters

Unless otherwise agreed in writing and or including email all charters are sold based on the following terms and conditions of the purchaser and no agent or representative has authority to omit part of, or all of these conditions.

Deposit payments

All Bookings are tentative until deposits or full payment have been received by Blue Juice Charters. Tentative bookings will be held on behalf of the hirer for 7 days, subject to the receipt of a deposit. Unless the hirer informs Blue Juice Charters otherwise, the booking may be automatically cancelled after that time. Deposits & Final Payments: A minimum deposit of \$50 per person for individual and group bookings or \$1,000 for private bookings is required to hold a reservation for the hirer. Final payment will be due in full prior to the day or the charters departure.

Final payment

Final payment is required no later than the departure time of the charter. Final payment failure will result in cancellation of the reservation and forfeiture of your deposit as outlined above.

Cancellation Policy - Private & Whole Boat Charters

Private bookings and whole boat charters require a minimum of 14 days notice of cancellation to guarantee refund of payment in full.

If a cancellation for a private charter is made within 7 to 14 days of the charter date, the deposit or full payment is refunded in full only if Blue Juice Charters can rebook the boat to another customer.

Should Blue Juice Charters has not been able to rebook the boat, the customer is only entitled to a 50% refund of the total charter amount.

Cancellations made within 7 days of the charter date forfeit the full amount of the charter cost, Blue Juice Charters will make every effort to rebook the vessel and if successful, payments and deposits will be returned to you in full.

Cancellation Policy –

Day Fishing Trips - Individual and Group bookings

It is recommended that cancellations for charters booked be made within the following time frames to ensure a full refund.

Bookings for 1 person and groups of 2 or 3 people - a minimum of 24 hours notice. Bookings for groups of 4 or more people - a minimum of 7 days notice prior to the charter date.

Blue Juice Charters may cancel the days charter at anytime due to weather conditions being unsuitable for the days activities or due to minimum numbers of paying passengers not being met. Blue Juice Charters has a strict policy on a minimum of 12 passengers for the charter to take place. In the event that Blue Juice Charters cancels due to weather or minimum passenger numbers not being met, pre-paid charter passengers have the option of a full refund or transfer to another day. Gift vouchers will not be redeemed for cash but will be extended to allow the person to book another day.

GIFT VOUCHERS

Gift Vouchers are valid only when fully paid by the purchaser or distributor. Gift Vouchers cannot be redeemed for cash or refunded in part or full. Vouchers are transferable to other individuals and are valid only for the period indicated thereon. Once the voucher has been redeemed (i.e. the trip date has been booked) all other terms relating to Alteration and Cancellation apply, however the value remains non-refundable. Your Gift Voucher is strictly valid until the Expiry Date shown on your Gift Voucher, and you must redeem the voucher on a fishing trip within that period. Should you need to extend the validity of your gift voucher beyond the expiry date, a 3 month extension is available at \$75 per voucher. No further extensions are permitted beyond this period. Please note that it may take several attempts to take your fishing trip due to weather conditions and or

insufficient passenger number to enable the boat to go out for the day.

Blue Juice Tours Pty Ltd has a strict minimum number of 12 persons as a minimum to enable the boat to depart for the day fishing trip. It is advised that Gift Voucher holders need to book well in advance of the expiry date.

Weekend fishing trips are always popular and may be booked out for a few weeks in advance. Please consider this when making your arrangements.

Liability Conditions

Blue Juice Charters provide adventure and fishing charters that involve a degree of physical activity and adventure itineraries, these are a personal choice. This being the case, Blue Juice Charters expects each passenger understands the risks involved and personally able to accept such risks as a part of the charter offered Blue Juice Charters will undertake to deliver services at the indicated times, however does not accept any losses, costs or expenses suffered as a result of any delay in the delivery of services.

Blue Juice Charters does not accept any liability for breach of contract when influenced by such things as force majeure, war, industrial dispute, civil unrest or natural disaster, inclusive of minimum passenger numbers not being met and weather conditions that would prevent Blue Juice Charters from operating in some capacity. Blue Juice Charters recommends that passengers take out adequate travel insurance.

Smoking

Smoking is not permitted throughout the vessel; areas on the outside deck area will be made available for guests to smoke cigarettes. Respect and care for the environment is essential and a thoughtful nature in respect to non smoking passengers.

Alcohol policy

Blue Juice Charters permits passengers to bring their own alcohol on board. Blue Juice Charters adheres to the responsible service of alcohol and therefore reserves the right to refuse service to and the removal of personal alcohol to any passenger at anytime during the charter. Any inappropriate or abusive behavior while under the influence of alcohol or drugs or indeed at any time will give Blue Juice Charters and its crew the right to organize the removal from the charters any such passenger / passengers.

Passenger Information

Blue Juice Charters recommends comfortable clothing be packed for the charter appropriate to the time of year and weather conditions. Blue Juice Charters recommends appropriate footwear at all times during the charter.

Fishing Equipment

Blue Juice Charters is equipped with a large amount of fishing gear, tackle and bait. Passengers are welcome to bring their own rods and fishing gear. The Blue Juice Office staff are available to discuss this with you.

Please Sign and acknowledge that you have read and understand these Terms and Conditions.

Signed: _____

Name: _____

Date: ____ / ____ / ____