



Terms and Conditions - Abrolhos Island Adventures

Unless otherwise agreed in writing and or including email all charters are sold based on the following terms and conditions of the purchaser and no agent or representative has authority to omit part of, or all of these conditions.

It is understood that by paying the deposit or full price for the charter that the guests have read in full and agree to these terms and conditions .

Deposit payments

Blue Juice Charters requires a 50% non-refundable deposit within 14 days of booking to confirm and secure your charter. Failure to make due payment in respect of bookings or installments shall entitle Blue Juice Charters to consider the reservation cancelled. All efforts on behalf of Blue Juice Charters will be made to contact you before the reservation is made available to other parties, however should contact not be made, Blue Juice Charters shall be entitled to consider the reservation void and release the charter dates and places.

Final payment

Final payment is required no later than 60 days prior to the charter departure date. Final payment failure will result in cancellation of the reservation and forfeiture of your deposit as outlined above.

Cancellation Policy

If a booking is cancelled less than 60 days prior to the charter departure, or if passengers fail to arrive, Blue Juice Tours Pty Ltd shall retain the full charter fee.

Blue Juice Tours Pty Ltd does not accept in part or full the responsibility for the actions of any carrier that might result in the purchaser failing to observe a booking condition. Blue Juice Tours Pty Ltd recommends that passengers arrange adequate cancellation policy insurance and or adequate travel insurance.

Blue Juice Tours Pty Ltd will endeavor and make all attempts to fill the places made available from the cancellation, and if successful a partial refund will be made available. A 15% administration fee will apply to all cancelled charters.

Duty of Care / Safety Statement

All customers will be given a safety briefing prior to departure including a life jacket drill.

We have full public liability insurance.

Blue Juice Tours Pty Ltd accepts that by paying in full and undertaking the charter that you the customer have read in full and agreed to the terms and conditions provided to you at the time of booking within the email confirmation.

All Customers must declare any pre-existing medical

condition or any medication prior to booking or departure. Some customers are deemed to be at increased risk and therefore may require special attention

Liability Conditions

Blue Juice Charters provide adventure and fishing charters that involve a degree of physical activity and adventure itineraries, these are a personal choice. This being the case, Blue Juice Charters expects each passenger understands the risks involved and personally able to accept such risks as a part of the charter offered

Blue Juice Charters will undertake to deliver services at the indicated times, however does not accept any losses, costs or expenses suffered as a result of any delay in the delivery of services.

Blue Juice Charters does not accept any liability for breach of contract when influenced by such things as force majeure, war, industrial dispute, civil unrest or natural disaster, inclusive of weather conditions and mechanical breakdowns of the vessel that would prevent Blue Juice Charters from operating in some capacity. Blue Juice Charters recommends that passengers take out adequate travel insurance.

In the event of mechanical breakdown, failure or other vessel malfunction that requires the crew to terminate the trip a partial refund will be offered taking into account the duration of the trip already completed.

Smoking

Smoking is not permitted throughout the vessel; areas on the outside deck area will be made available for guests to smoke cigarettes. Respect and care for the environment is essential and a thoughtful nature in respect to non-smoking passengers.

Alcohol policy

Blue Juice Charters permits passengers to bring their own alcohol on board. Blue Juice Charters adheres to the responsible service of alcohol and therefore reserves the right to refuse service to and the removal of personal alcohol to any passenger at any time during the charter. Any inappropriate or abusive behavior while under the influence of alcohol or drugs or indeed at any time will give Blue Juice Charters and its crew the right to organize the removal from the charters any such passenger / passengers.

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Boarding and Disembarkation

Passengers have the option to utilize the complimentary transfer service provided to our passengers.

This is available the day prior to the charter departure from 19 Koorana Road at 11.30am, passengers may be transferred to Geraldton to meet the charter vessel for boarding. Personal travel arrangements may be made, please discuss the vessels Geraldton departure times with Blue Juice Charters.

Passengers will disembark on the last day of the charter at approximately 3pm and transferred to the Blue Juice Charters Office Mullaloo.

Transfers

Blue Juice Charters offers a complimentary transfer to and from Mullaloo to the Boat in Geraldton.

The Transfers are a complimentary offer and are not in any way a paid service offered or to be considered as included in the purchase of the charter services.

Blue Juice Tours Pty Ltd will attempt to make the passenger transfer services at the indicated times, however does not accept any losses, costs or expenses suffered as a result of any delay or cancellation in the delivery of the transfer services.

Blue Juice Charters does not accept any liability for breach of contract when influenced by such things as force majeure, war, industrial dispute, civil unrest or natural disaster, inclusive of accident damage and loss of vehicle that would prevent Blue Juice Charters from operating or providing the transfer in some capacity.

In the event the transfer service is unavailable, it is the passengers' responsibility to make appropriate travel arrangements to meet the charter on time at the vessel location.

No discount, refund or partial refund will be provided due to the inability of Blue Juice Tours Pty Ltd to provide the transfer service.

Blue Juice Charters recommends that passengers take out adequate travel insurance

Passenger Information

Blue Juice Charters recommends comfortable clothing be packed for the charter appropriate to the time of year and weather conditions.

It is recommended to include adequate changes of clothing including t-shirts and long sleeved shirts, a weather proof jacket, hat, sunglasses, sleeping bag and toiletries.

Blue Juice Charters recommends appropriate footwear at all times during the charter.

The Abrolhos Islands are a wilderness area.

Baggage Limits

Please use soft bags when packing your luggage. Please attempt to keep your baggage to a maximum of 1 soft bag weighing no more than 15 kilograms.

House Keeping

Blue Juice Charters will supply, under sheets, pillows and pillow cases for each charter, Passengers are required to bring their own sleeping bag or blankets, towels and toiletries.

Passengers are expected to maintain a good level of personal Hygiene for the duration of the charter. Any and all illness is to be reported to the crew immediately.

Fishing Equipment

Blue Juice Charters is equipped with a large amount of fishing gear, tackle and bait. Passengers are welcome to bring their own rods and fishing gear. The Blue Juice Office staff are available to discuss this with you.